

Terms of Use

Dated:1-March-2024

These terms and conditions of use ("**Terms of Use**") of the Website (as defined below) between **Metaco Forfaiting & Investments - FZCO**, a private company limited by shares registered with Dubai Integrated Economic Zones Authority (DIEZA) with License Number 43202 and Registration Number DSO-FZCO-41038, *and having its registered office at Building A1, Dubai Digital Park, Dubai Silicon Oasis, Dubai, United Arab Emirates* (hereinafter referred to as "Metaco" which includes the person(s)/entity(ies) associated/connected with it) and users registering itself/himself on the Website ("**You**" or "**Your**" or "**Yourself**" or "**User**") describe the terms on which Metaco offers You access to the Website and the Services (as defined below) through the Website.

Please read the Terms of Use carefully before using or registering on the Website or accessing any material, information or services through the Website. Accessing, browsing or otherwise using the Website indicates Your agreement to all the terms and conditions under this Terms of Use and Your agreement to be legally bound by them. By impliedly or expressly accepting these Terms of Use, You also accept and agree to be bound by all Metaco Policies (including but not limited to the Privacy Policy available on our website <https://metacointelligence.ae/> as amended from time to time.

If you do not agree to these terms, you agree that your sole and exclusive remedy is to discontinue using the Website. Your compliance with these terms is a condition to your right to access the Website. Your breach of any provision of these terms will automatically, without the requirement of notice or other action, revoke and terminate your right to access the Website.

1. General

- a) Metaco Forfaiting & Investments - FZCO is committed to providing global enterprises with consultancy services regarding accounts receivable management and helping them to improve their credit management level, reduce risks, and increase returns. It provides a communication platform for enterprises in the field of global credit risk management to expand their business and improve their reputation. Use of the Website is offered to You conditioned on acceptance of all the terms, conditions and notices contained in these Terms along with any amendments made by Metaco at its sole discretion and posted on the Website, including by way of imposing an additional charge for access to or use of a Service.
- b) The content of this Website is provided for your information and to facilitate your commercial relationships with us.
- c) You acquire no rights or licenses in or to the Website and/or the Content other than the limited right to use the Website in accordance with these terms and to download on the terms set out in this section.
- d) You agree that Metaco may, at any time, modify or discontinue all or part of the Website or the services thereunder. Metaco shall not be required to notify You, whether as a registered user or otherwise, of any changes made to the Website or the services thereunder.
- e) Metaco may require You to provide Your consent to the Terms of Use

in a specified manner prior to any further use of the Website and the Services provided on the Website. If no such separate consent is sought, Your continued use of the Website will constitute Your acceptance of the Terms of Use including those changes made, if any.

2. Eligibility to Use

- a) Any individual, company, including a corporate body, LLP (*limited liability partnership*), or partnership firm, who is capable/competent to form a binding contract under the laws of UAE can register on the Website.
- b) The Services are not available to minors under the age of eighteen (18) or to any Users suspended or removed from Metaco system by Metaco for any reason whatsoever. If You do not conform to the above qualification, You shall not be permitted to avail of the Services or use the Website.
- c) This agreement applies to all "Members" and "Visitors".
- d) You acknowledge that Metaco reserves the right to refuse access to use the
- e) Services offered at the Website to new Users or to terminate access granted to existing Users at any time without according any reasons for doing so.

3. User Account, Password, and Security

- a) You shall avail the Services made available by Metaco either by creating an Account ("Registered User") or without an Account ("Free User"). However, You acknowledge that, being a Free User You may not be able to enjoy all the Services as provided by Metaco.
- b) In the event You wish to become a Registered User, You have to create an Account with Metaco by providing certain required User information ("User Account") through your personal mobile number including valid e-mail ID or any such other information as may be required for valid registration (collectively, the "Account Information"). The Services may also be subject to procedures for use of the Website, rules, additional terms of service, or other disclaimer & notices, if any ("Additional Terms"). If there is any conflict between the Terms of Use and the Additional Terms, the Additional Terms shall take precedence in relation to that service.
- c) You acknowledge that You will be responsible for maintaining the confidentiality of the Account Information, and are fully responsible for all activities that occur under Your User Account. You agree to (a) immediately notify Metaco of any unauthorized use of Your Account Information or any other breach of security, and (b) ensure that You exit from Your User Account at the end of each session. Metaco cannot and shall not be liable for any loss or damage arising from Your failure to comply with this Section. Further, You understand that You may be held liable for losses incurred by Metaco or any other user of or visitor to the Website due to authorized or unauthorized use of Your Account as a result of Your failure in keeping Your Account information secure and confidential.
- d) You shall ensure that the Account Information provided by You in the Website's registration form is complete, accurate and up-to-date. Use of another user's Account Information for availing the Services is expressly prohibited.
- e) If You provide any information that is untrue, inaccurate, not current or incomplete (or becomes untrue, inaccurate, not current or incomplete), or Metaco has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, Metaco

has the right to suspend or terminate Your User Account and refuse any and all current or future use of the Website (or any portion thereof).

4. User Obligations

- a) You agree to use the website and Services only for lawful purposes. Further, You agree not to take any action that might compromise the security of the website or the Services, or render the website or Services inaccessible to others or otherwise cause damage to the website or Services.
- b) You agree not to add to, subtract from, or otherwise modify the website or to attempt to access any Services or to use the website or the Services in any manner that might interfere with the rights of third parties.
- c) During the use of the website or Services offered on the website, You shall not post, host, display, upload, modify, publish, transmit, update or share any information that:
 - i. Impersonate any person or entity, or falsely state or otherwise misrepresent Your affiliation with a person or entity;
 - ii. Publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information through any bookmark, tag or keyword;
 - iii. Upload files, material or any information in violation of the intellectual property rights of another person;
 - iv. Upload files, material or any information in violation of any confidentiality agreement with respect to a third party;
 - v. Upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Website or another's computer;
 - vi. Engage in any activity that interferes with or disrupts access to the Website or the Services (or the servers and networks which are connected to the Website);
 - vii. Attempt to gain unauthorized access to any portion or feature of the Website, any other systems or networks connected to the Website, to any of Metaco's server, or to any of the Services offered on or through the Website, by hacking, password mining or any other illegitimate means;
 - viii. Probe, scan or test the vulnerability of the Website or any network connected to the Website, nor breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace or seek to trace any information on any other user, of or visitor to, the Website, or any other customer of Metaco, including any Metaco Account not owned by You, to its source, or exploit the Website or Service or information made available or offered by or through the Website, in any way whether or not the purpose is to reveal any information, including but not limited to personal identification information, other than Your own information, as provided for by the Website;
 - ix. Disrupt or interfere with the security of, or otherwise cause harm to, the Website, systems resources, accounts, passwords, servers or networks connected to or accessible through the Websites/App or any affiliated or linked sites;
 - x. Collect or store data about other users in connection with the prohibited conduct and activities set forth in this Section.
 - xi. Use the Website or any material or Content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other

activity which infringes the rights of Metaco or other third parties;

- d) Violate any code of conduct or other guidelines or applicable laws in UAE, which may be applicable for or to any particular Service;
- e) Violate the Terms of Use including but not limited to the Privacy Policy or any applicable Additional Terms of the Website contained herein or elsewhere;
- f) You agree to use the Services, Website and the materials provided therein only for purposes that are permitted by: (a) the Terms of Use; and (b) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdictions.
- g) You should take all responsibility for your own actions in utilizing the Services and Metaco shall not be liable for any such action.
- h) You are solely responsible for the content and information shared by You on the website, specifically the content You post or upload including but not limited to, videos, photographs, images, comments, data, text, other material and information, and associated trademarks and copyrightable works. Metaco does not endorse and has no or limited control over such contents. Contents is not necessarily reviewed by Metaco prior to posting and does not necessarily reflect the opinions or policies of Metaco. Metaco makes no warranties, express or implied, as to the such contents or to the accuracy, integrity and reliability of such contents or any material or information that You transmit to other Users.
- i) You agree to strictly adhere to all limitations on dissemination, use and reproduction of any materials that You access on the Website in accordance with the terms hereof.
- j) You agree not to access (or attempt to access) the Website and the materials or Services by any means other than through the interface that is provided by Metaco. You shall not use any deep-link, robot, spider or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Website or Content (as defined below), or in any way reproduce or circumvent the navigational structure or presentation of the Website, materials or any Content, to obtain or attempt to obtain any materials, documents or information through any means not specifically made available through the Website.
- k) You agree that You are solely responsible to Metaco and to any third party for any breach of Your obligations under this Terms of Use and for the consequences (including any loss or damage which Metaco or its affiliates may suffer) for any such breach.

5. Use of Materials and Intellectual Property Rights

- a) The Website and the processes, and their selection and arrangement, including but not limited to all text, design, layout, graphics, user interfaces, visual interfaces, sounds and music (if any), artwork and computer code (collectively, the "Content") on the Website is licensed to and controlled by Metaco and the design, structure, selection, coordination, expression, look and feel and arrangement of such Content is protected by copyright, trademark and various other intellectual property rights. Any software that is available on the Website is the property of Metaco which is licensed to Metaco or of third-party owner of such software (as shall be applicable). You may not use, download or install any software available at the Website, unless otherwise expressly permitted by these Terms of Use or by the express written permission of Metaco.
- b) The trademarks, logos and service marks displayed on the Website

("Marks") are the property of Metaco which is licensed to Metaco. You shall not use the Marks, in any manner whatsoever, without the prior consent of Metaco.

- c) Unless otherwise indicated or anything contained to the contrary or any proprietary material owned by a third party and so expressly mentioned, You understand and agree that Metaco (which is licensed to Metaco) owns all intellectual property rights to and into the Website, including, without limitation, any and all rights, title and interest in and to copyright, related rights, patents, utility models, designs, know-how, trade secrets and inventions (patent pending), goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks.
- d) Except as expressly provided herein, you acknowledge and agree that You shall not use, in any manner whatsoever, any Content through any medium without obtaining the necessary authorization from Metaco or third party owner of such Content. You agree that by use of the Website or by availing the Services You shall not obtain any right or interest on the materials and Content.
- e) You also acknowledge that any violation of the intellectual property rights of Metaco may expose You to legal proceedings in this regard.
- f) Except as expressly indicated to the contrary in any applicable Additional Terms, Metaco hereby grants You a non-exclusive, freely revocable (upon notice from Metaco), non-transferable access to view, download and print the contents or any other materials available on the Website, subject to the following conditions:
- g) You may access and use the materials solely for personal, informational, and internal purposes, in accordance with the Terms of Use;
- h) You shall not modify or alter any Content or any other materials available on the Website.

6. Modification in Terms

- a) Metaco reserves the right at all times to discontinue or modify any of the Terms of Use as may be deemed necessary or desirable without prior notification to you. Such changes may include, among other things, the adding of certain fees or charges. The revised Terms of Use shall be made available on the Website. If we make changes to our Terms of Use and you continue to use our Site, you are impliedly agreeing to the Terms of Use and Privacy Policy expressed herein. Any such deletions or modifications shall be effective immediately upon Metaco's posting thereof. Any use of website by User after such posting shall be deemed to constitute acceptance by the User of such modifications.
- b) Your use of the Website and the Services is subject to the most current version of the Terms of Use made available on the Website at the time of such use. You are requested to regularly visit the Website view the most current Terms of Use. You can determine when Metaco last modified the Terms of Use by referring to the "Last Updated" legend herein. It shall be Your responsibility to check these Terms of Use periodically for changes.

7. Third Party Content

The Website makes available general third party information such as, product and service catalogues, advertisements including videos, images and photographs of various products and/or services and other data from external third party sources including web-site links ("Third Party Content"). The provision of Third-Party Content is for general informational or advertisement purposes only. You acknowledge

that the Third-Party Content provided to You is obtained from sources believed to be reliable. Metaco does not provide any guarantee with respect to any the Third-Party Content and Metaco shall not be held liable for any loss suffered by You based on Your reliance on or use of such data.

8. Disclaimer of Warranties & Liability

- a) You expressly understand and agree that, to the maximum extent permitted by applicable law: the Website, Services, Content and other materials are provided by Metaco on an "as is" basis without warranty of any kind, express, implied, statutory or otherwise, including the implied warranties of accuracy, reliability or fitness for a particular purpose.
- b) Without limiting the foregoing, Metaco makes no warranty that (a) the Website or the Services will meet Your requirements or Your use of the Website or the Services will be uninterrupted, timely, secure or error-free; (ii) the results that may be obtained from the use of the Website, Services or materials will be effective, accurate or reliable; (iii) the quality of the Website, Services or other materials will meet your expectations; or that (iv) any errors or defects in the Website, Services or other materials will be corrected. No advice or information, whether oral or written, obtained by You from Metaco or through or from use of the Services shall create any warranty not expressly stated in the Terms of Use.
- c) Metaco also disclaims all liability with respect to the misuse, loss, modification or unavailability of any user content.
- d) Upon registering on the Website, You are responsible for maintaining the confidentiality of Your User Account or Account Information in connection with the Website (identification and password information), and for restricting access to your computer. You agree to accept responsibility for all activities that occur under Your member identification and password and Metaco will not be liable for any loss that You may incur as a consequence of unauthorized use of Your User Account or Account Information in connection with the Website or any Services or materials, either with or without Your knowledge.
- e) Metaco has endeavored to ensure that all the information on the Website is correct, but Metaco neither warrants nor makes any representations regarding the quality, accuracy or completeness of any data, information or service.
- f) Metaco shall not be held responsible for non-availability of the Website during periodic maintenance operations or any unplanned suspension of access to the Website that may occur due to technical reasons or for any reason beyond Metaco's control.
- g) The advertisement available on Website or sent through e-mail to You with respect to the third-party website or the products and services are for information purpose only. Metaco shall not be liable for such third-party products or service or content.

9. Indemnification and Limitation of Liability

- a) You agree to indemnify, defend and hold harmless Metaco including but not limited to its affiliates, directors agents and employees from and against any and all losses, liabilities, claims, damages, demands, costs and expenses (including legal fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by Metaco that arise out of, result from, or may be payable by virtue of, any breach or non-performance of any representation, warranty, covenant or agreement made or obligation

to be performed by You pursuant to these Terms of Use including the Privacy Policy or any Additional Terms. Further, You agree to hold Metaco harmless against any claims made by any third party due to, or arising out of, or in connection with, Your use (including misuse) of the Website, any claim that Your material caused damage to a third party, Your violation of the Terms of Use including the Privacy Policy or any Additional Terms, or Your violation of any rights of another.

- b) Notwithstanding anything to contrary, Metaco's entire liability to You under this Terms of Use including the Privacy Policy or any Additional Terms or otherwise shall be the refund of the money charged from You for any specific service (if any), under which the unlikely liability arises.
- c) In no event shall Metaco, its officers, directors, employees, partners, suppliers or any other person(s)/entity(ies) associated/connected with it be liable to You for any special, incidental, indirect, consequential or punitive damages whatsoever, including those resulting from loss of use, data or profits, breach of contract or warranty, negligence or other tortious action, or any other claim arising out of or in connection with Your use of or access to the Website, Services or materials.
- d) The limitations and exclusions in this section apply to the maximum extent permitted by applicable laws in UAE.

10. Violation of the Terms of Use

- a) You agree that, without prejudice to any other right/remedy available to Metaco under law or otherwise, Metaco may, in its sole discretion and without prior notice, terminate Your access to the Website and block Your future access to the Website if Metaco determines that You have violated these Terms of Use including Privacy Policy or Additional Terms. You also agree that any violation by You of these Terms of Use including Privacy Policy or Additional Terms will constitute an unlawful and unfair business practice, and will cause irreparable harm to Metaco, for which monetary damages would be inadequate, and You consent to Metaco obtaining any injunctive or equitable relief that Metaco deems necessary or appropriate in such circumstances. These remedies are in addition to any other remedies Metaco may have at law or in equity.
- b) You agree that Metaco may, in its sole discretion, and without prior notice, terminate Your access to the Website, for cause, which includes (but is not limited to): (1) requests by law enforcement or other government agencies; (2) a request by You (self-initiated account deletions); (3) discontinuance or material modification of the Website or any service offered on or through the Website; (4) unexpected technical issues or problems; (5) on complaint received by any User on any violation of the terms hereunder and if Metaco is satisfied as to the breach or violation complained or (6) if You breach any of the provisions of the Terms of Use, the Privacy Policy or any other terms, conditions, or policies that may be applicable to You from time to time (or have acted in a manner that clearly shows that You do not intend to, or are unable to, comply with the same). The decision of Metaco shall be final in all such matters.
- c) Except as may be set forth in any Additional Terms applicable to a particular Service, termination of Your Account may include: (i) removal of access to all offerings within the Website or with respect to the Services; (ii) deletion of Your materials and Account Information, including Your personal information, log-in ID and password, and all related information, files and materials

associated with or inside Your User Account (or any part thereof); and (iii) barring of further use of the Services.

- d) If Metaco does take any legal action against You as a result of Your violation of these Terms of Use, Metaco will be entitled to recover from You, and You agree to pay, all reasonable attorneys' fees and costs of such action, in addition to any other relief granted to Metaco.

11. Termination

- a) The Terms of Use will continue to apply until terminated by either You or Metaco as set forth below. If You want to terminate Your agreement with Metaco, You may do so by (i) not accessing/using the Website; or (ii) closing Your accounts for all of the Services that You use, where Metaco has made this option available to You.
- b) Metaco may, at any time, with or without notice, terminate the Terms of Use (or portion thereof, such as any individual Additional Terms) if:
- i. Metaco is required to do so by law (for example, where the provision of the Services to You is, or becomes, unlawful);
 - ii. The provision of the Services to You by Metaco is, in Metaco's opinion, no longer commercially viable;
 - iii. Metaco has elected to discontinue, with or without reason, access to the Website, the Services (or any part thereof);
- c) Metaco may also terminate or suspend all or a portion of Your User Account or access to the Services with or without reason.
- d) You agree that all terminations shall be made at the sole discretion of Metaco and that Metaco shall not be liable to You or any third party for any termination of Your Account (and accompanying deletion of Your Account Information), or Your access to the Website and Services.

12. Governing Law

- a) This Policy shall be governed by and construed in accordance with the applicable laws in Dubai International Financial Centre (DIFC), UAE shall have exclusive jurisdiction over the subject matters of this Policy.
- b) Any dispute, controversy, or claim arising out of or relating to this contract, including its formation, interpretation, breach, termination, or validity, shall be referred to and finally resolved by arbitration administered by the DIFC-LCIA Arbitration Centre (the 'Centre') pursuant to its Rules of Arbitration in force at the time of the commencement of the arbitration, which rules are deemed to be incorporated by reference into this clause. The seat of the arbitration shall be DIFC. The Tribunal shall consist of 1 arbitrator. The language of the arbitration shall be English.
- c) Payment of all filing, administration and arbitrator fees will be governed by the DIFC's rules. If the arbitrator determines the claim(s) you assert in the arbitration are frivolous, you agree to reimburse us for all fees associated with the arbitration incurred by us.
- d) If any provision of the agreement to arbitrate in this Section is found unenforceable, the unenforceable provision will be severed, and the remaining arbitration terms will be enforced (but in no case will there be a representative arbitration). Regardless of any statute or law to the contrary, notice on any claim arising from or related to these Terms must be made within one (1) year after such claim arose or be forever barred.

e) By agreeing to these Terms, you explicitly agree that any claims or actions that you may otherwise have against us under the laws of any jurisdiction outside of DIFC, UAE are hereby waived, including, without limitation, any claims or actions under the laws of your own country and that your sole location and applicable law for any dispute is in UAE according to the terms of this Section.

13. Report Abuse

In the event You come across any abuse or violation of these Terms of Use including any Privacy Policy or Additional Terms or if You become aware of any objectionable content on the Website, please report to Metaco customer support contactus@Metacointelligence.ae

14. Privacy Policy

The User hereby consents, expresses and agrees that they have read and fully understands the Privacy Policy of Metaco in respect of the Website. You further consent that the terms and contents of such Privacy Policy are acceptable to You.

15. Policy on Pricing of Product(s)/Service(s)

Registering on our Website is free for users. Metaco does not charge any fee for browsing its Website, however since we are an alternative investment facilitation platform we charge for investment opportunities facilitated from our platform and pricing of each opportunities listed differs from one to other. All prices are inclusive of applicable taxes and levies, if any.

16. Communications

Upon your express consent by way of clicking on the check box provided by Metaco for this purpose, You expressly agree to receive communications (including promotional materials) by way of telephones, SMS, e-mails from Metaco relating to any Services provided through the Website.

17. General Provisions

- a) Notice: All notices to Metaco shall be served by email or by general notification on the Website. Any notice provided to Metaco pursuant to the Terms of Use should be sent to Metaco's customer support contactus@metacointelligence.ae
- b) Assignment: You cannot assign or otherwise transfer the Terms of Use, or any rights granted hereunder to any third party. Metaco's rights under the Terms of Use including the Privacy Policy or Additional Terms are freely transferable by Metaco to any third parties without the requirement of seeking Your consent.
- c) Severability: If, for any reason, a court of competent jurisdiction finds any provision of the Term of Use, or portion thereof, to be unenforceable, that provision shall be enforced to the maximum extent permissible so as to give effect to the intent of the parties as reflected by that provision, and the remainder of the Terms of Use shall continue in full force and effect.
- d) Waiver: Any failure by Metaco to enforce or exercise any provision of the Terms of Use, or any related right, shall not constitute a waiver by Metaco of that provision or right.
- e) Relationship: You shall not be deemed either directly or indirectly to be the employer, franchiser, contractor or principal of Metaco

or of the associates, representatives, staff/employees of Metaco and these Terms has been executed expressly and solely on a principal-to-principal arrangement.

18. Contact Us

If You have any questions, complaints or comments about the Website and/or Services including the Privacy Policy and other policies or questions, then please contact us with our customer service team at contactus@metacointelligence.ae